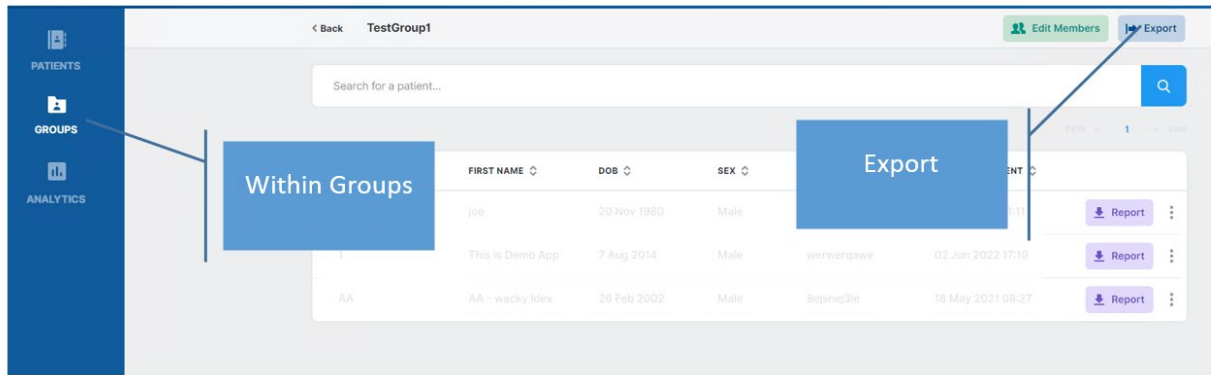


### INTRODUCTION:

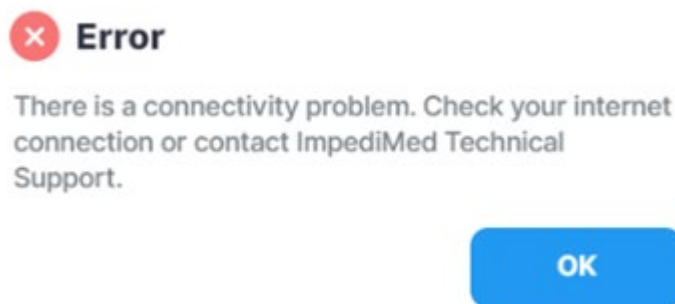
MySOZO.com, software SFT-025, was released to version 4.1.0 to create a new cloud-based architecture for the SOZO product. MySOZO.com stores and calculates measurement and other data and provides an interface for users to review results of patient measurements, to manage a clinic's settings, clinician preferences, and patient details. MySOZO.com provides the option for users to export data of an individual patient, all patients, or specific groups of patients.

### ISSUE DESCRIPTION:

After navigating to the group tab, a user is unable to use the export function and an error message is shown rather than the export. The screen navigation is shown below.



The error messages are shown below:



or

### **Error**

No active patients found according to your selections. Please, make sure that there is at least one active patient and try again.

OK

This error is caused by a bug in the software where the group export is filtered by the patient list that is shown in the patient tab.

#### **AFFECTED PRODUCTS:**

SOZO Analyzer

Software Version: v4.1.0

U400

SFB7

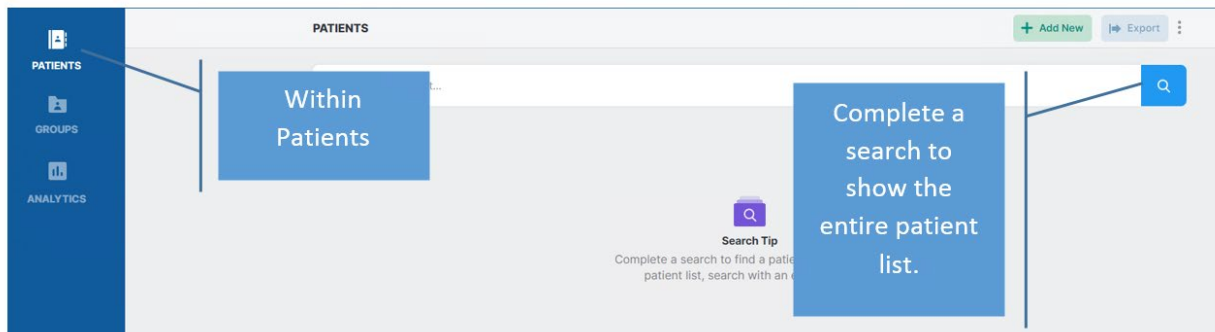
Electrodes (gel backed)

Other


#### **INSTRUCTIONS:**

When a group export is required, follow the instructions below:

- Reset the search by first navigating to patients and then click on the magnifier with the search field empty to search for **all patients** as shown below.



- **Go to Groups**
- **Select desired Group**
- **Press View, and then Export.**

 Technical Service Bulletin	Title: <b>MySOZO and Group Export</b>	
	Doc. No: TSB-016	Rev. <b>A</b>

**CONTACT INFORMATION:**

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