

INTRODUCTION:

SOZOapp is preinstalled on Samsung tablet, model T510. A PDF shortcut for Instructions for Use – LBL-525 for US and LBL-537 for International users – is also available on the home screen of the Samsung tablet.

ISSUE DESCRIPTION:

With Android version 10 and Samsung tablet model T510, PDF shortcut files on the home screen are unable to be opened, without downloading a PDF viewer from Samsung store. However, the PDF document can be opened from the download folder on the tablet.

Normal operation for SOZOapp occurs with both Android 9 and 10 version.

AFFECTED PRODUCTS:

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| <input type="checkbox"/> SOZO Analyzer | <input checked="" type="checkbox"/> Software Version: Android 10 | <input type="checkbox"/> U400 |
| <input type="checkbox"/> SFB7 | <input type="checkbox"/> Electrodes (gel backed) | <input checked="" type="checkbox"/> Other: Samsung Tablet T510 |

INSTRUCTIONS:

Samsung tablets with Android version 9 are suitable for SOZOapp operation, and for viewing the Instructions for Use PDF file via the shortcut on the home screen. If the tablet software has been updated to Android version 10, you can view the Instructions for Use PDF file by navigating to the Downloads folder, via MyFiles app. A PDF file of the Instructions for Use can be downloaded from the ImpediMed website as per the below URL address, under Product Information Downloads section:

<https://www.impedimed.com/products/sozo/>

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