

**INTRODUCTION:**

MySOZO.com, software SFT-025, was released to version 3.0.0 to create a new cloud-based architecture for the SOZO product. MySOZO.com stores and calculates measurement and other data and provides an interface for users to review results of patient measurements, to manage a clinic's settings, clinician preferences, and patient details. Databases that were using previous versions of SOZOhub software are in the process of migration to the 3.0.0 version of software, which requires transfer of data from the users' SOZOhub to the cloud location of MySOZO.com

**ISSUE DESCRIPTION:**

When a patient profile changes, all associated measurement values are re-calculated based on the profile change. For example, if a clinician changes their patient's dominant limb, then all results associated with that patient will be recalculated using the revised change to their dominant limb.

A bug was discovered that incorrectly recalculated L-Dex measurements such that all imported L-Dex measurements were the same as the first measurement taken. This bug impacts:

- MySOZO v3.0.0 only and
- L-Dex scores for measurements that were previously taken on earlier ImpediMed products and then imported from Impsoft into the SOZO system and
- On patients that have triggered a recalculation through a change in lymphedema settings (sex, lymphedema type, at risk limb, dominant limb).

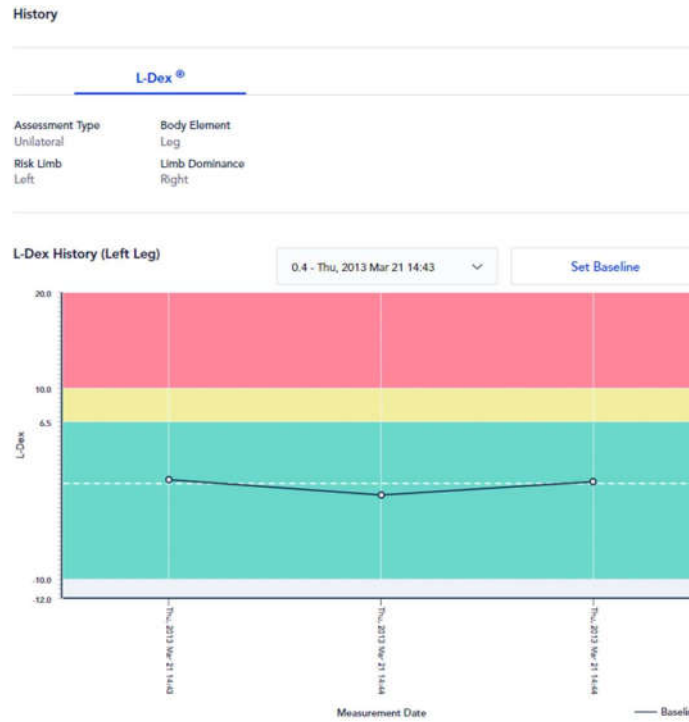
**IMMEDIATE MITIGATION:**

ImpediMed has fully analyzed the bug and has deployed a software patch to correct the issue.

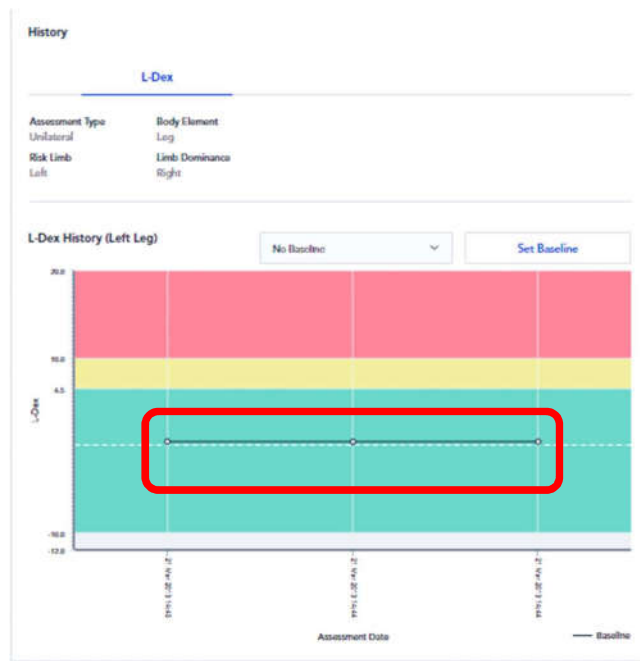
Even though the bug has been resolved, any patient who had previously triggered a recalculation (pre-bug fix) will have incorrect data displayed until a recalculation (post-bug fix) is once again triggered.

No measurements that were taken using the SOZO system were impacted and no patients who did not change their L-Dex settings within their profile were impacted.

**Example of L-Dex scores of a patient before re-calculation (correctly displayed):**



**Example of L-Dex scores of a patient who has experienced the re-calculation bug. Note: all L-Dex values are the same:**



**AFFECTED PRODUCTS:**

- |   |   |                                |
|---|---|--------------------------------|
| <input checked="" type="checkbox"/> SOZO Analyzer | <input checked="" type="checkbox"/> Software    Version: v3.0.0 | <input type="checkbox"/> U400  |
| <input type="checkbox"/> SFB7                     | <input type="checkbox"/> Electrodes (gel backed)                | <input type="checkbox"/> Other |

**INSTRUCTIONS/ISSUE WORKAROUND:**

This bug has been resolved and no longer impacts users of the MySOZO v3.0.0 system. However, any patients who have already been impacted by this bug must update their profiles to trigger another re-calculation.

ImpediMed has identified all impacted clinics and patients and will reach out to impacted clinics to securely share the identity patients whose profile must be updated.

To trigger a re-calculation, login to mySOZO.com as a clinician, search for the patient, change a Lymphedema setting and save, then change it back and save, both times forcing a recalculation which will correct the Impsoft imported data back to the correct results.

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