



INTRODUCTION:

MySOZO.com, software SFT-025, was released to version 3.0.0 to create a new cloud-based architecture for the SOZO product. MySOZO.com stores and calculates measurement and other data and provides an interface for users to review results of patient measurements, to manage a clinic's settings, clinician preferences, and patient details. MySOZO.com provides the option for users to view their results using either US or UK versions of spelling and for users to print PDF reports of patient results.

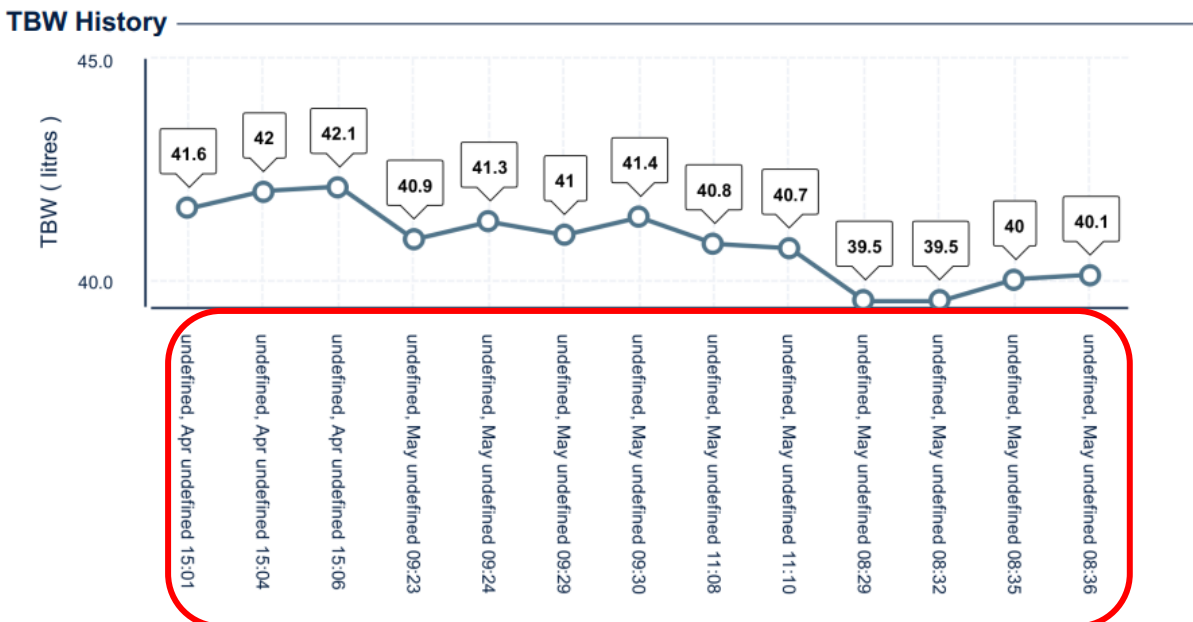
ISSUE DESCRIPTION:

ImpediMed has become aware of a bug associated with the printing of PDF reports of patient results when the UK language is selected.

The following graphics below are portions of a report generated when UK English was selected. As seen in the header, the numbers that should be present in the date area instead are shown values of "undefined"

	Patient Details Last name: Doe First name: John DOB: undefined, May undefined undefined MRN: 12345 Sex: Male Assessment Type: Bilateral Risk Limb: Both	Clinician Details Last name: Clinician First name: Example Report Date: undefined, May undefined undefined Assessment Date: undefined, May undefined 11:09 Body Element: Leg Limb Dominance: Right	 www.impedimed.com
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This issue is also shown below in an example of a history chart. Note: this impacts all dates found in all charts, including those associated with L-Dex, Fluid Analysis, and Tissue Analysis.



AFFECTED PRODUCTS:

- | | | |
|---|--|--------------------------------|
| <input checked="" type="checkbox"/> SOZO Analyzer | <input checked="" type="checkbox"/> Software Version: v3.0.0 | <input type="checkbox"/> U400 |
| <input type="checkbox"/> SFB7 | <input type="checkbox"/> Electrodes (gel backed) | <input type="checkbox"/> Other |

INSTRUCTIONS/ISSUE WORKAROUND:

If it is desired to print a report, before logging into MySOZO.com as shown in the screen shot below, select US English as the language of choice. To print a report, follow the same instructions as used previously and in the Instructions for Use – LBL525 for US and LBL-537 for International users.

Log In To Your Account

Email Address

Password

Language

Having trouble logging in or need to reset your password?

RESOLUTION TIMING:

ImpediMed is working diligently to identify a fix for this issue and will deploy a software update to resolve the issue in the next software release, which is expected to occur in the next two months.

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